



Branch Manager

Kennards Hire • Dubbo NSW 2830



Not provided



Work type
Full time



Contract type
Permanent

Job details



Date posted
13 May 2022



Expiring date
12 Jul 2022



Category
Transport & Logistics



Occupation
Management & Senior Leadership



Base pay
Not provided



Contract type
Permanent



Work type
Full time



Job mode
Standard business hours



Industry
Transport infrastructure



Sector
Private business



Work Authorisation
Australian citizen / Permanent resident

Perks

Paid parental leave

Parking

Staff discounts

Health insurance discount

BENEFITS

Family owned and operated

Annual bonus

Profit share

Positive work environment

Long term job security

Career development

Skills

CUSTOMER SERVICE

MANAGEMENT

MAINTENANCE

EQUIPMENT

Branch Manager

Full job description

Branch Manager

Dubbo

- **Great career development opportunity**
- **Great salary including car, fuel card and phone**
- **Largest family-owned equipment hire company | Ongoing training & development**
- **Profit Share | Access to EAP | Discounts on insurance, eye care, travel + more**
- **Uniforms & PPE provided | Annual Awards Program | Current Drivers Licence a must**

About the role

As the BRANCH MANAGER, you will manage an engaged team of branch staff to achieve a culture of safety and customer service, whilst delivering financial and quality outcomes.

- Lead the branch team and engage team in Reaching Best conversations to drive and maximise branch revenue and achieve budget
- Manage the branch P&L
- Plan branch staffing in collaboration with the Area manager to meet profitability targets;
- Ensure all rostering and time worked information is correct and completed for payroll process within the required timelines
- Prepare end of month reports and action business lost
- Ensure equipment maintenance, servicing and workshop meets QOM standards
- Develop customer relationships and network to identify business development opportunities
- Role model and coach safe behaviour in accordance with Kennard's Safe Work policies and procedures, including PPE, manual handling techniques, lifting limits, and safe driving
- Provide regular feedback and development to branch staff, as well as conduct performance appraisals to drive performance and capability

About you

- Demonstrated previous experience leading a team in a management/supervisory role, with the ability to effectively delegate, coach and develop others
- Strong financial acumen and experience managing P&L's
- Outstanding customer service leadership including demonstrated ability to role model customer service standards and positively manage customer complaints

- Experience in working within a network operation where collaboration with others has been an important part of success
- A COVID-19 vaccination is preferred for this role as Kennards Hire operates as part of the construction industry in NSW and our customer sites may require this.

Please note: Background/Police Checks will be carried out as part of the recruitment process